The Liftware Level Starter Kit includes:

1. A leveling handle
2. A soup spoon attachment
3. USB connector cable
4. USB wall adapter
5. Removable handle strap
6. End cap (see page 7 for more information)
7. Storage pouch

Note: additional attachments, including the fork and soup spoon, are available separately.
Important safeguards

Read all instructions before using.

When using electrical products, especially when children are present, basic safety precautions should always be followed including the following:

DANGER—TO REDUCE THE RISK OF ELECTROCUTION:

• Do not wash the Liftware leveling handle in dishwasher.
• Do not use while bathing.
• Do not place or store product where it can fall or be pulled into a tub or a sink.
• Do not place in or drop into water or other liquid.
• Do not reach for a product that has fallen into water. Unplug immediately.

WARNING—TO REDUCE THE RISK OF BURNS, ELECTROCUTION, FIRE OR INJURY TO PERSONS:

• Close supervision is necessary when the product is used by, on, or near children or people who are cognitively impaired.
• Use this product only for its intended use as described in this manual. Do not use attachments not recommended by the manufacturer.
• Never operate this product if it has a damaged cord or plug, if it is not working properly, if it has been dropped or damaged, or dropped into water. Return the product to a service center for examination and repair.
• Do not put any parts of the Liftware Level Starter Kit in or near any heating source or cooking device, such as microwave ovens.
• Never use while sleeping or drowsy. Do not use while outdoors or operate where aerosol (spray) products are being used or where oxygen is being administered.
• The Liftware leveling handle includes small parts and parts with magnets that can be easily removed and, once removed, may pose a choking or ingestion hazard. Children should be supervised when using Liftware Level.

Liftware Level is not to be used by children or persons with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction. Children should be supervised to not play with Liftware Level.

The Liftware leveling handle and attachments contain small magnets similar in strength to ordinary household magnets. If you have a cardiac pacemaker or other implantable medical electronic device, follow your device’s directions for use regarding magnets. The standard recommendation is to keep your implantable device at least 6 inches from Liftware because it contains small magnets. If you have concerns about your implantable device, consult your healthcare provider.

SAVE THESE INSTRUCTIONS

INDICATIONS FOR USE: Liftware Level is a daily activity assist device consisting of a handle and a selection of attachments (e.g. soup spoon, fork) designed to help people with limited hand and arm mobility in their activities of daily living. Conditions that may contribute to such difficulties include cerebral palsy, spinal cord injury, Huntington’s disease and post-stroke deficits.

CONTRAINDICATIONS: None known.

WARNINGS AND PRECAUTIONS: See opposite page for IMPORTANT SAFEGUARDS.
Use your Liftware Level

Clean the leveling handle and utensil attachments according to the instructions on page 9 of this handbook.

Connect the attachment to the handle using the gray dots for correct alignment. It will snap in place using magnets.

The handle will turn on automatically.

The leveling handle will keep the soup spoon or other attachment level.

If it detects that you’re trying to scoop food into the spoon, Level will angle the utensil downward for ease of use.

Keep your fingers clear of the flexible gray joint where the handle connects to the attachment. It will bend and rotate by itself, so avoid manually bending it.

When you finish your meal, remove the attachment to turn the handle off and conserve battery power.
Using the strap

Level comes with a handle strap you may choose to use to keep the device secure in your hand.
Adjust the strap to fit your hand, then slide your hand in.

Removing the strap

If you prefer not to use the strap, follow these instructions:

Pull the bottom of the strap off the end of the handle.

Slide the strap down the length of the handle.

Screw the end cap to the bottom of the handle. (The end cap is included in a small envelope inside the Starter Kit box.)
Charging

Remove the attachment from the Liftware leveling handle before you charge. To charge the Liftware leveling handle:

Plug the USB connector end of the charging connector into the USB wall adapter.

Plug the leveling handle into the ring-shaped end of the charging connector with the magnets.

A light inside the ring portion of the charging connector will blink while the leveling handle is charging, and glow solid when the leveling handle is fully charged.

To fully charge the handle, leave it plugged in overnight or until the light on the charging connector glows solid white.

Level is designed to last for at least one hour of continuous use (approximately 3 meals) on a single charge.

To prolong battery life, remove the attachment when not using the leveling handle.
Cleaning

HANDLE
Wipe the handle clean with a damp sponge or antibacterial wipes. To prevent damage, don’t submerge the handle in water or clean it in the dishwasher.

FLEXIBLE GRAY JOINT
Use a soft sponge to wipe the gray joint in the handle with warm water and mild detergent. Never clean this area with toothpicks, tweezers, or anything sharp.

ATTACHMENTS
The soup spoon or other eating utensil attachments can be washed in the dishwasher or cleaned by hand with a sponge, mild detergent, and warm water.

Storage
Store the Liftware leveling handle in a cool, dry place with the attachment disconnected from the handle. Store the handle out of direct sunlight.

Disposal
Liftware Level is powered by a rechargeable lithium ion polymer battery that should not be disposed of in a landfill. Dispose according to local laws and regulations.

Please note that the battery should only be removed at the end of the product’s life. Removing the battery will destroy Liftware Level and void the product warranty.
License

Liftware uses open-source software under the following license:

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Additional information

Liftware is designed by Lift Labs (of Verily Life Sciences LLC) in South San Francisco, California.

Made in China.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- This device may not cause harmful interference.
- This device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can emit radio frequency energy and, if not installed and used in accordance with the instructions, may cause interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and received.
- Connect the equipment into an outlet different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Caution—Changes or modifications not expressly approved by Verily Life Sciences LLC could void the user’s authority to operate the equipment.

For U.S. based customers: The latest version of the user guide can be accessed at www.liftware.com/level/faqs.

SYMBOLS GLOSSARY

The following symbols appear on the Liftware Level handle and charging connector, and are defined below:

⚠️ Read important safeguards on pages 4 and 5 of this user guide before using Liftware Level.

📖 Read all instructions before using Liftware Level.