

The Art of SLOs: Worksheet

Follow the **four-step process** we demonstrated during the workshop:

1. Choose **SLI specifications** from the menu (see booklet, p6)
2. Substitute **definitions** in to create a detailed **SLI implementation**
3. Walk through user journey and look for **coverage gaps**
4. Set **aspirational SLOs** based on **business needs**

Once you're done, **choose another journey** as a group.

You have **roughly 45 minutes** for each journey.

*Make sure that your SLIs have an **event**, a **success criterion**, and specify **where and how** you record success or failure. Describe your specification as the proportion of **events** that were **good**. Make sure that your SLO specifies both a **target** and a **measurement window**.*

User Journey:

SLI Type:

SLI Specification:

SLI Implementations:

SLO:

User Journey:

SLI Type:

SLI Specification:

SLI Implementations:

SLO:

User Journey:

SLI Type:

SLI Specification:

SLI Implementations:

SLO: