The Art of SLOs: Worksheet

Follow the **four-step process** we demonstrated during the workshop:

1. Choose **SLI specifications** from the menu (see booklet, p6)
2. Substitute **definitions** in to create a detailed **SLI implementation**
3. Walk through user journey and look for **coverage gaps**
4. Set **aspirational SLOs** based on **business needs**

Once you're done, **choose another journey** as a group.

**You have roughly 45 minutes** for each journey.

*Make sure that your SLIs have an **event**, a **success criterion**, and specify **where and how** you record success or failure. Describe your specification as the proportion of **events** that were **good**. Make sure that your SLO specifies both a **target** and a **measurement window**.*

<table>
<thead>
<tr>
<th>User Journey:</th>
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<tbody>
<tr>
<td>SLI Type:</td>
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<tr>
<td>SLI Specification:</td>
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<tr>
<td>SLI Implementations:</td>
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</tbody>
</table>

| SLO: |
User Journey:
SLI Type:
SLI Specification:

SLI Implementations:

SLO:

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SLO: