Google Squared

Web scale, open domain information extraction and presentation

Dan Crow Google





Project aims

- Web scale: extract from tens of billions of pages
- Open domain: answer questions on any topic
- Automatic extraction, no manual intervention
- Solve real user problems
- Learn from user feedback
- Not limited by traditional search UI
- No technology religion: solve problems using any methodology available



Google Squared

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Item Name	Image 🛛 🗙	Description	X	Symbol 💌 🗙	Central Bank	Banknotes 🛛 💌 🗙	Add column	s	Add
Euro		The euro is the second largest reserve currency and the second most traded currency in the world after the U.S. do of October 2009, with more than	e Ilar. As	EC	European Central Bank	€5 · €10 · €20 · €50 · €100 · €200 · €500			
Japanese yen	¥	The yen declined during the Japanese price bubble and continued to do so exchange rate for the Japanese yen is en.wikipedia.org	asset The s	JPY	Bank of Japan	¥1000, ¥2000, ¥5000, ¥10000			
Australian dollar	(C) 100	American Dollar, Argentine Peso, Aus Dollar , Brazilian Real, British Pound, Bulgarian Lev, Canadian Dollar, Chilea Peso, Chinese Yuan	tralian an	AUD	Reserve Bank of Australia	\$5, \$10, \$20, \$50, \$100			
Canadian dollar		Argentine Peso . Australian Dollar . Ba Dinar . Botswana Pula . Brazilian Real British Pound . Brunei dollar . Bulgaria Canadian Dollar	ahraini n Lev .	CAD	Bank of Canada	1 possible value			
Swiss franc		The franc (German: Franken, French Romansh: franc , Italian: franco; code: is the currency and legal tender of Switzerland and Liechtenstein;	and CHF)	CHF	Swiss National Bank	10, 20, 50, 100, 200 & 1000 francs			
Malaysian ringgit		The Malaysian ringgit (plural: ringgit; currency code MYR; formerly the Mala dollar) is the currency of Malaysia. It is divided into 100 sen (cents)	aysian	RM	Bank Negara Malaysia	RM1, RM5, RM10, RM50, RM100			
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Brazilian Real CAD Bank of Canada Swiss franc Image The franc (German: Franken, French and Romansh: franc, Italian: franco; code: CHF) is the currency and legal tender of Swiss National Bank CHF Swiss National Bank Malaysian ringgit Image The Malaysian ringgit (plural: ringgit; currency of Malaysia, It is divide into 100 sen (cents) RM Bank Negara	Square it Add to this Square Conversion of the second sequence of the second largest reserve currency and the second most traded currency in the world after the U.S. dollar. 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Comparison: an interesting search problem

Many users want to compare items in a topic:

- I'm going on safari in South Africa
- Write a school paper about the US presidents
- Research digital cameras
- Choose a restaurant near the British Museum
- Who were the conspirators in the Gunpowder Plot?
- Compare sedimentary rocks

Need to gather data from many sources and the same data about multiple objects

Tedious, time consuming, but high value



How users compare today

Users in "comparison mode" look for information, not pages

Two main phases:

- Research learn about the domain
- Acquire find specific answers

People use: spreadsheets, email, post-its, memory to record and organize searches They are frustrated by the inability to find information, by the effort involved, give up before the task is complete

Oh, and, users love tables



Query to list of names: [us presidents] -> Ford, Nixon





Extend list of names:

Ford, Nixon -> Obama, Carter, Reagan Ford, Chrysler -> BMW, Honda, Audi



Find attributes:

Ford, Nixon, Obama, Carter, Reagan:

Date of birth Preceeded by Party Vice President Religion



Find values:

	Date of birth	Vice president	Party	Religion
Ford	14 July 1913	Nelson Rockefeller	Republican	Episcopalian
Nixon	9 January 1913	Gerald Ford	Republican	Quaker
Obama	4 August 1961	Joe Biden	Democrat	United Church of Christ
Carter	1 October 1924	Walter Mondale	Democrat	Baptist



How it works: query analysis

Is the query about an item or a category?
[Obama] Or [US Presidents]?

Is this a product or a local query?
[mp3 players] Or [cambridge restaurants]



Extraction: Query to list of names

Offline:

- Find web pages that contain lists and tables
- Look for likely entity names
- Look for likely subject names (headers, page titles)
- Aggregate over the entire web
- Find synonyms and alternatives

Query time:

- Run searches, e.g. [List of <query>], Wikipedia category pages
- Find extracted lists from search results



Extraction: find attributes

Offline table extractor:

- Ignore layout tables
- Extract row and column headers
- Aggregate tables

Hundreds of millions of tables extracted

Query time:

- Search for tables containing list of items
- Look for attribute candidates in headers
- Large scale synonym data to find canonical attribute:

born, birthdate, birth date,

birthday, date of birth -> date of birth



Extraction: find values

Offline:

- Table extractors
- NLP extractors (verb and possessive fact extraction)
- Type-specific extractors (dimensions, price, date, location...)
- Page structure analysis
- Score extractors using Rifle classifier

Web scale: tens of billions of extracted facts

Query time:

- Run: [context, item, attribute]
- Search snippets to find similar values



Learn from user feedback

Look for consistent value corrections, increase confidence

Item Name	Image 🛛 🗙	Description	X	Preceded By	Vice President	
Gerald Ford		Gerald Rudolph Ford, Jr. (born Leslie Lyr King, Jr.; July 14, 1913 – December 26, 2006) was the 38th President of the Unite States, serving from 1974 to	nch ed	Spiro Agnew	Nelson Rockefelle	
James Monroe	A REAL	On New Year's Day, 1825, at the last of h annual White House receptions, Presider James Monroe made a pleasing impress upon a Virginia lady who shook	Othe	Spiro Agnew Preceded by for Geral simple.wikipedia.org - er possible values	d Ford all 3 sources »	
John Tyler		Dubbed "His Accidency" by his detractors John Tyler was the first Vice President to elevated to the office of President by the death of his predecessor	0	Richard Nixon Low confidence Preceded by for Gerald Ford simple.wikipedia.org - all 2 sources »		
Dwight Eisenhower		Dwight David "Ike" Eisenhower (pronounced /'aizənhaʊər/ EYE-zən-how October 14, 1890 – March 28, 1969) was five-star general in the United States Arm	<u>Sea</u>	Richard M. Nixon Low confidence Preceded by for Gerald Ford en.wikipedia.org Search for more values »		



Enhancing search results

Bias the result snippet to show and highlight facts, where we have high confidence:

How tall is the Eiffel tower? - Yahoo! Answers

From: According to The Oxford Dictionary of Phrase and Fable: "Eiffel Tower a wrought-iron structure erected in Paris for the World Exhibition of 1889, designed and built ... answers.yahoo.com/question/index?qid... - Cached - Similar - PAX

To:

How tall is the Eiffel tower? - Yahoo! Answers How tall is the Eiffel tower? ... Including the 24 m (79 ft) antenna, the structure is 324 m (1063 ft) high. 2 years ago. 14% 1 Vote ... answers.yahoo.com/question/index?qid... - <u>Cached</u> - <u>Similar</u> - () T





Continually evaluate precision and recall of individual components and overall system across sets of thousands of hand-evaluated questions



Improving quality

Significant quality improvement:

- Search for more items and attributes than required
- Find values for all items and attributes then prune
- Remove items/attributes that are:
 - Wrong radically different value types
 - Duplicates likely synonyms
 - \circ Not useful no values available

Improves precision and recall around 20%



What we've learned: part I

• Precision is key:

Precision from 50%->60%; user satisfaction 50%-> 60%

• Recall also critical:

- anesthetic solubility, titanium rings, design software, novels of kurt vonnegut, artificial tears, boutiques in san antonio texas, swiss cantons, japanese instruments, green rating systems...
- Deep semantics are hard to extract in the general case
 O We don't support computation across values
 O No-one seems to mind
- Small blacklists can greatly improve quality (uncyclopedia)
- Combine large-scale offline and query-time extraction
 Search engine ranking is very effective



What we've learned: part II

- Context is important
 - helps disambiguate (Ford vs Ford)
 - \circ Improves precision
- Scale allows you to aggregate the wisdom of the web:
 - Occurrence count
 - Web rank (~=authority)
- If you fail, you can always ask the user
- Users understand tables
- Open domain extraction is a hard and satisfying problem to work on

